



PLEDGE OF COMMITMENT 2020 DESTINATION PAYS DE FONTAINEBLEAU

Destination In & Around Fontainebleau

5 MAY 2020



ensuring the health, safety and well-being
of visitors and guests in and around Fontainebleau



PARTNER HOTELS COMMITTED TO THE

Hôtel
Victoria



Novotel
Fontainebleau Ury



Hôtellerie le Bas
Bréau



Ibis Château de
Fontainebleau



Château de Bourron



Hôtel Aigle Noir



Campanile
Fontainebleau



Hôtel Le Richelieu



Ibis Budget
Fontainebleau Avon



Mercure Château de Fontainebleau
Demeure de Campagne



La Demeure du Parc



Pledge of Commitment 2020 – DESTINATION IN & AROUND FONTAINEBLEAU

Ensuring the health, safety and well-being of visitors & guests

The safety and well-being of visitors In & Around Fontainebleau is priority.

Understandably it's a difficult decision to practice physical activity again, get away for the weekend or plan a short break as you did previously - pre-confinement - without the importance of knowing that every effort has been made to **reassure** and make you **feel safe** during your well-deserved "me-time".

The **partners** of Destination In & Around Fontainebleau (Pays de Fontainebleau) **commit** to ensuring and implementing that health and safety measures are in place in compliance with government directives to guarantee the required level of security.

Reservations are made online. Via a conjoint **Health & Safety Charter**, partners of Destination In & Around Fontainebleau (Pays de Fontainebleau) commit to the following :



Visitor welcome

- I meticulously apply the government's COVID-19 prevention guidelines and recommendations.
- I ensure that barrier gestures and social distancing of customers, employees and service providers are respected.
- I guarantee that all staff members wear masks and disposable gloves and are renewed regularly.
- I request and impose that all guests and visitors to the hotel wear masks.
- I confirm that the necessary floor markings and signs are in place to maintain safe distances between customers in waiting areas.
- I have removed non-essential items from the rooms and common areas.



Health, Safety and Hygiene

- I provide hydroalcoholic gel and disinfectants in common areas.
- I reinforce daily and regularly the cleaning and disinfection of common areas and contact points: reception desk, elevators, door handles, remote controls, room keys etc and adapt them to the requirements and recommendations of the health authorities. (application of standard EN14476).
- I ensure that the rooms are thoroughly cleaned and ventilated, giving priority to wet cleaning and disinfection .
- I impose the complete cleaning and disinfection of rooms after each departure.
- I work with laundry cleaning professionals who ensure the cleaning of all bedlinen and towels meet the COVID 19 sanitary requirements.
- I promote remote card payments and ensure that payment terminals are disinfected after each use.



Staff Training and Protocol

- I ensure that staff know and are trained on the health measures required in their daily duties and provide sufficient supplies of protective equipment.
- I impose very strict sanitary rules for the preparation of breakfast/meals.
- I supervise the laundry collection process and provide staff with sufficient protective equipment before handing laundry.
- I guarantee the implementation and respect of the management protocols in the event of a suspected Covid-19 case.



This charter established by and common to hospitality professionals of Destination In & Around Fontainebleau (Pays de Fontainebleau) aims to reassure guests and visitors on the health measures taken by them.

The partner hotels listed below will answer questions from guests and visitors with regards upcoming stays providing accurate information and establishing a relationship of trust with guests in an aim to reassure and make visitors feel safe.

Hôtel Victoria	Novotel Fontainebleau Ury	Hôtellerie Le Bas Bréau	Hôtel l'Aigle Noir	Hôtel Richelieu	La Demeure du Parc
www.hotelvictoria.com 01 60 74 90 00 resa@hotelvictoria.com	www.novotel.com 01 60 71 24 24 H0384@accor.com	01 60 66 40 05 basbreau@wanadoo.fr	www.aiglenoirhotel.com 01 60 74 60 00 reception@aiglenoirhotel.com	www.richelieu-fontainebleau.com 01 64 22 26 46 contact@richelieu-fontainebleau.com	www.lademeureduparc.fr 01 60 70 20 00 contact@lademeureduparc.fr

Château de Bourron	Mercure Château de Fontainebleau Demeure de Campagne	Campanile Fontainebleau	Ibis Château de Fontainebleau	Ibis Budget Fontainebleau Avon
www.bourron.fr 01 64 78 39 39 bourron@bourron.fr	all.accor.com 01 64 69 34 34 h1627@accor.com	www.campanile.com 01 60 23 42 23 fontainebleau@campanile.fr	https://ibis.accor.com 01 64 23 45 25 H1028@accor.com	https://ibis.accor.com 01 64 23 40 04 h2720@accor.com